Permissions	Packer (legacy)	Admin	Finance	Marketing	Customer support	Analytics	Pickups	Returns	Shipping	Warehouse manager
Can the user add/change/remove address information?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user request and download a data export (GDPR)?	NO	YES	YES	NO	NO	YES	NO	NO	NO	YES
Is the user a proper representative that can accept terms on behalf of the whole (corporation) account?	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO
View price list+calculator (shipment+return price info always visible)	NO	YES	YES	NO	NO	YES	NO	NO	NO	YES
Is the user allowed to request deletion of his own account?	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
Can the user change basic (main/corporate) account settings? (including agent login permission)	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO
Can the user manage (invite/delete) subuser accounts?	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO
Can the user view/pay invoices?	NO	YES	YES	NO	NO	NO	NO	NO	NO	NO
Can the user subscribe/upgrade/downgrade/cancel subscriptions?	NO	YES	YES	NO	NO	NO	NO	NO	NO	NO
Can the user add/update/remove brands?	NO	YES	NO	YES	NO	NO	NO	NO	NO	NO
Can the user configure the returns process?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user view/resend/download-labels/cancel returns?	YES	YES	NO	NO	YES	NO	NO	YES	NO	YES
Can the user (de)activate beta features?	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO
Can the user (de)activate carriers, setup contracts?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user announce/create/cancel? (+address book)	YES	YES	NO	NO	YES	NO	NO	NO	YES	YES
Can the user handle support tickets?	NO	YES	NO	NO	YES	NO	NO	NO	NO	NO
Can the user create pickup reports?	NO	YES	NO	NO	NO	NO	YES	NO	NO	YES
Can the user request/view/schedule pickups?	NO	YES	NO	NO	NO	NO	YES	NO	NO	YES
Can the user change tracking (notify) settings?	NO	YES	NO	YES	NO	NO	NO	NO	NO	NO
Can the user change tracking message templates?	NO	YES	NO	YES	NO	NO	NO	NO	NO	NO
Can the user setup the tracking page?	NO	YES	NO	YES	NO	NO	NO	NO	NO	NO
Is the user allowed to view parcels (including e.g. the parcel detail view)?	YES	YES	YES	NO	YES	NO	YES	YES	YES	YES
Can the user add/change/remove shipping rules?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user add/change/remove integrations?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user configure the packing process?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user manage the packing process (process orders, print packing slips)?	YES	YES	NO	NO	NO	NO	NO	NO	YES	YES
Can the user import orders (e.g. upload CSV)?	YES	YES	NO	NO	NO	NO	NO	NO	YES	YES
Can the user configure the shop checkout process?	NO	YES	NO	NO	NO	NO	NO	NO	NO	YES
Can the user view analytics dashboards?	NO	YES	YES	NO	NO	YES	NO	NO	NO	YES